

Blackbird Luxury Apartments

Terms and Conditions for Guests

1. The number of guests in an apartment shall not exceed four.
2. The number of guests in the studio apartment 9 shall not exceed two.
3. At least one of the guests in an apartment shall be an adult person ('the principal guest').
4. Blackbird ('the host') will send an invoice via the booking system for the full amount due at least 14 days prior to the planned date of arrival.
5. The principal guest shall arrange for payment of the invoice to be made not later than 7 days before the check-in date to secure the booking reservation.
6. The host will message codes for access to the booked apartment(s) after receipt of the payment securing the booking reservation.
7. Refunds for late cancellation will only be made where the host has been able to obtain an alternative booking at the same or greater rate than the original booking or where there are, at the discretion of the host, special circumstances justifying whole or partial repayment.
8. All guests shall be respectful and considerate of other guests in the building and take steps keep their noise within acceptable levels.
9. Guests must park within the delineated spaces they have been allocated to avoid problems in the parking areas.
10. Guests must be quiet between 2300 hours (11pm) and 0600 hours (6am).
11. Self check-in with keypad. Codes are sent after payment for the stay.
12. Check-in is from 1500 hours (3pm) on arrival.
13. Check-out is no later than 1100 hours (11am) on departure.

14. No smoking
15. No parties or events. This property will not accommodate hen, stag or similar parties.
16. No pets
17. Cots and extra beds are not available
18. The principal guest is financially responsible to recompense the host for breakages and damage suffered during the period of their stay in each apartment occupied by his/her party.
19. Apartment facilities can be found on the website page <https://bblapartments.co.uk/facilities>.